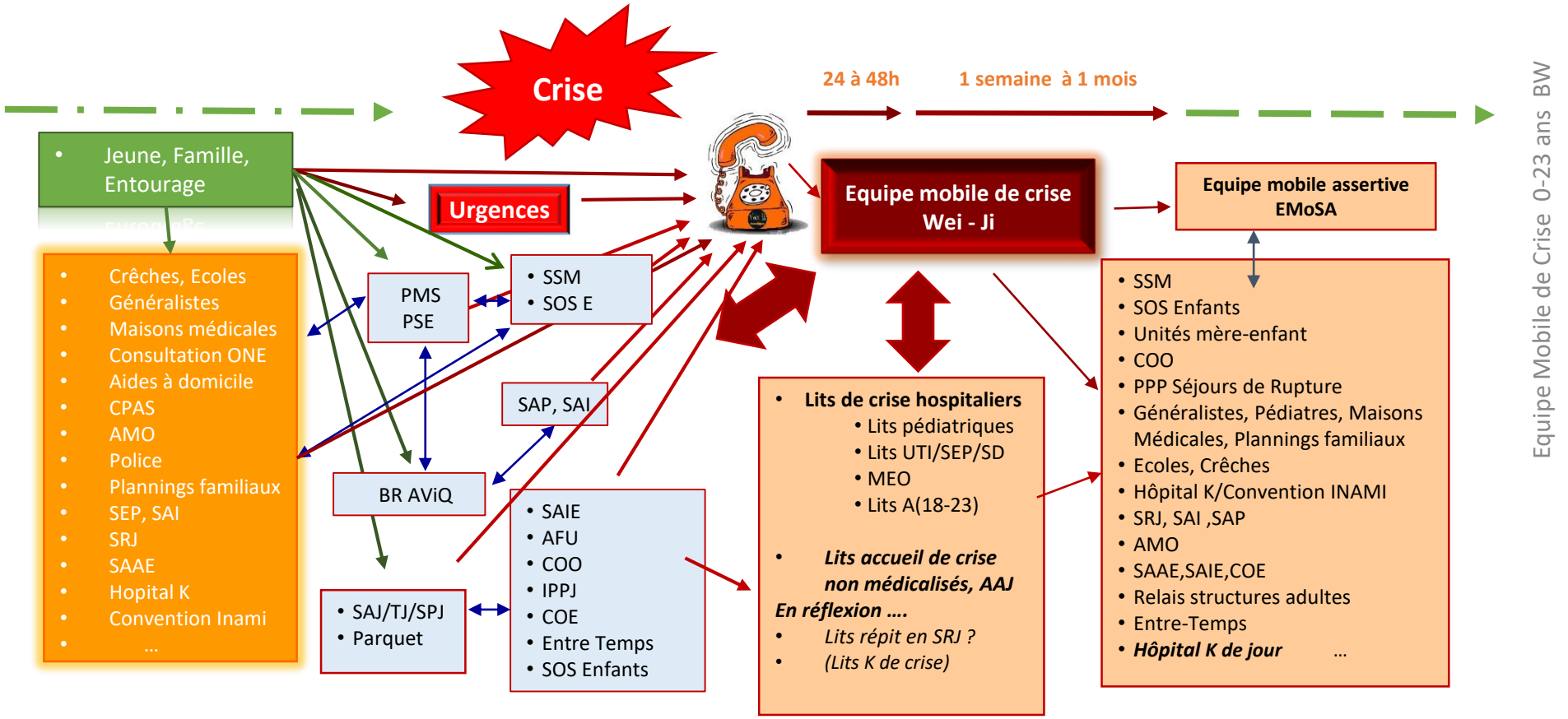Prise en charge de la crise dans le réseau